

Health and Social Care Committee

HSC(4)-14-12 paper 6

Inquiry into residential care for older people – Evidence from the Social Care Association

Briefing for Assembly Committee on the Care of Older People

Social Care Association is a membership organisation for social care workers devoted to promoting best practice through the workers from across the client spectrum and all UK countries. Our founding secretary Kathleen Lewis worked for National Children's Home in Cardiff in 1949

- **The Registered Manager**
We are keen to discuss with the committee the critical role of the manager in delivering high quality care. To this end we have published a Registered Manager's Guide and will bring hard copies to the meeting for member but I attach an electronic version of a late draft for convenience and preparation purposes.
- **The Front line worker**
It is our view that the key measure of service quality is the interaction between the worker and service user in whatever setting or service this happens. This view is widely accepted and we are interested in discussing how, if this a widely held view, we transfer the values of the statement into strategic and policy practice
- **Supporting the delivery of Best Practice**
We would also like to discuss the systems and practices that underpin this – recruitment, conditions, induction, training and registration as well as equivalent support and resources given to organisations established to help social care workers themselves as those directed to employers or the social work services.
- **Practice Methods**
If there is time, we are also interested in talking about practice techniques and challenging issues, for example the integration of people with and without dementia conditions in care environments.

Nick Johnson and Sue Davis will attend for SCA and we hope to bring a Registered Manager with us but yet to be confirmed